

Complaint to the Board

1. Complaint given to Board secretary or chairperson in writing
2. Copy given to principal
3. Complaint tabled at Board meeting
4. Board investigates either through principal (or if complaint is about the principal) through a Board subcommittee
5. Complainant advised of the next steps
6. Results of investigation shared at Board meeting and resolution as to how the board will respond made
7. Board response communicated to complainant
8. Complainant may request Board reconsider decision if new information is available.

